JAPAN DŌ WELLNESS - 道 -

Terms of Use

Effective Date: October 9, 2026

These Terms of Use (these “Terms”) set forth the terms and conditions for the use of Experience Programs (defined below) and other services provided through “JAPAN DŌ WELLNESS - 道 -” (the “Site”), which is operated by KNT-CT Holdings Co., Ltd. (the “Company”).

Please review these Terms before using the Site and applying for any Experience Program or other service. By using this site or applying for Experience Programs or other services, Users (defined below) are deemed to have reviewed and agreed to these Terms.

Article 1 (Application)

1. These Terms shall apply between the Company and Users with respect to browsing the Site and applying for and using the Experience Programs and other services provided through the Site (the “Services”).

2. If a product page, application screen, cancellation policy, conditions of participation, notices, or any other conditions specific to an Experience Program (collectively, the “Specific Terms”) are established for an Experience Program, such Specific Terms shall form part of these Terms.

3. If these Terms conflict with any Specific Terms, the Specific Terms shall prevail, except as otherwise provided by applicable laws and regulations.

Article 2 (Definitions)

The terms used in these Terms shall have the meanings set forth below.

(1) “User” means any person who browses the Site or uses the Services.

(2) “Applicant” means a person who applies for the Services through the Site.

(3) “Participant” means a person who actually participates in an Experience Program.

(4) “Experience Program” means any experiential service provided through the Site, including martial arts, traditional arts, temple-based experiences, cultural experiences, and wellness programs.

(5) “Experience Provider” means a temple, facility, lecturer, instructor, or other third party commissioned or otherwise engaged by the Company to provide all or part of an Experience Program.

Article 3 (Services)

1. Through the Site, the Company shall provide information, accept reservations, process payments, contact Applicants, and provide other ancillary services concerning Experience Programs.

2. The specific details of each Experience Program, including its content, date and time, location, fees, number of Participants, application deadline, and conditions of participation, shall be set forth on the applicable product page or in the Specific Terms.

3. The Company may outsource all or part of an Experience Program to an Experience Provider or implement an Experience Program in cooperation with an Experience Provider.

4. Even in the case described in the preceding paragraph, for any Experience Program for which the Company is a party to the contract with the Applicant, the Company shall bear responsibility under the relevant contract in accordance with these Terms, the Specific Terms, and applicable laws and regulations.

Article 4 (Applications)

1. Applicants shall review these Terms, the applicable product page, and the Specific Terms and apply in the manner prescribed by the Company.

2. Applicants shall provide true and accurate information regarding their name, contact information, number of Participants, Participant information, and any other information requested by the Company.

3. If an error or omission in the application information prevents a communication from the Company from reaching the Applicant or otherwise interferes with the provision of the Services, the Company shall not be liable for any resulting damage, except where such damage is attributable to the Company.

4. If an Applicant applies on behalf of other Participants, the Applicant shall have such Participants review these Terms, the Specific Terms, the conditions of participation, and any other necessary matters in advance and shall obtain their consent before submitting the application.

Article 5 (Formation of Contract)

1. Unless otherwise provided in the Specific Terms, a contract for an Experience Program shall be formed when the Applicant submits an application in the manner prescribed by the Company and the Company’s reservation confirmation reaches the Applicant.

2. Submission of an application form, receipt of an automated acknowledgement stating that an application has been received, or completion of payment procedures alone shall not constitute confirmation of a reservation.

3. The Company may decline to accept an application for reasonable reasons, including capacity limitations or circumstances on the part of an Experience Provider or facility.

4. If payment has already been completed but no contract is formed, the Company shall refund the amount paid.

Article 6 (Fees and Payment)

1. Applicants shall pay the fees displayed on the applicable product page or application screen using the method and by the deadline specified by the Company.

2. The scope of services included in the fees, as well as any costs to be borne by Users in addition to the fees, shall be displayed on the applicable product page or by another method prescribed by the Company.

3. If currency conversion charges, handling fees, or other costs are imposed by a credit card company or other payment service provider in connection with payment, such costs shall be governed by the terms of the agreement between the User and the relevant payment service provider.

Article 7 (Changes to and Cancellation of Reservations)

1. Whether a reservation may be changed or cancelled, as well as the applicable method, deadline, and cancellation fee, shall be set forth on the applicable product page or in the Specific Terms.

2. If a cancellation fee is specified in the Specific Terms, the Applicant shall pay the cancellation fee in accordance with those terms; provided, however, that this shall not apply to any portion that exceeds the extent permitted by applicable laws and regulations.

3. A request to change or cancel a reservation shall be deemed received when the Company receives the request through the method prescribed by the Company.

4. In the event of a no-show without notice or in any other case specified in the Specific Terms, all or part of the fees may be charged in accordance with the Specific Terms.

Article 8 (Late Arrival)

1. If a Participant is expected to arrive after the meeting time or start time, the Participant shall promptly contact the contact point designated by the Company.

2. A Participant may be declined to participate in all or part of an Experience Program due to late arrival.

3. If a delay beyond a specified amount of time is treated as a cancellation, the applicable threshold and treatment of fees shall be stated in the Specific Terms.

Article 9 (Changes or Cancellation by the Company)

1. If circumstances arise that make implementation of an Experience Program difficult, including weather conditions, natural disasters, unavailability of a facility, or circumstances on the part of an Experience Provider or lecturer, the Company may change the content, date and time, location, or other conditions of the Experience Program, or may cancel the Experience Program.

2. If the Company cancels an Experience Program in its entirety and does not provide an alternative Experience Program, the Company shall refund the fees received for the cancelled Experience Program.

3. If part of an Experience Program is changed or cancelled, the treatment of fees shall be determined in accordance with the Specific Terms and applicable laws and regulations, taking into account the nature of the change or cancellation and other relevant circumstances.

4. If an Applicant or Participant suffers damage due to a change or cancellation under this Article that is attributable to the Company, the Company’s liability shall be governed by Article 19.

Article 10 (Conditions of Participation and Safety Precautions)

1. Participants shall comply with the conditions of participation and precautions stated on the applicable product page, as well as safety-related and other reasonable instructions given by the Company, an Experience Provider, a facility manager, a lecturer, an instructor, or any other relevant person.

2. If a Participant has an illness, injury, pregnancy, disability, allergy, or any other circumstance requiring special consideration when participating in an Experience Program, the Participant shall notify the Company at the time of application or promptly after such circumstance becomes known.

3. Where reasonably necessary for the safe and smooth implementation of an Experience Program, the Company may request changes to the manner of participation, the accompaniment of another person, or other necessary measures.

4. For Experience Programs involving martial arts, exercise, outdoor activities, or other physical exertion, Participants shall carefully monitor their physical condition and, if they notice any change or abnormality in their condition, shall not continue the participation beyond their limits and shall promptly notify a staff member or other relevant person.

5. The Company may refuse participation if it reasonably determines that safe participation is difficult due to alcohol consumption, poor physical condition, or other circumstances.

6. Unless otherwise expressly stated, the fees for an Experience Program do not include premiums for personal accident insurance or other insurance. Participants are encouraged to review the coverage they may need in light of the nature of each Experience Program, the degree of physical exertion involved, and other relevant circumstances, and to obtain appropriate insurance at their own discretion.

Article 11 (Rules at Cultural and Religious Facilities)

1. The Services may include Experience Programs conducted at temples, shrines, dojos, tea rooms, or other cultural or religious facilities.

2. Participants shall respect the rules and applicable cultural or religious customs of the relevant facility and shall comply with reasonable instructions given by the Company, facility manager, Experience Provider, lecturer, or other relevant person.

3. If a Participant violates the preceding paragraph and the safe or smooth implementation of an Experience Program becomes difficult, the Company may refuse the Participant’s participation or require the Participant to discontinue participation during the Experience Program.

4. In the circumstances described in the preceding paragraph, the treatment of fees shall be determined taking into account the nature of the violation, the services already provided, other relevant circumstances, and applicable laws and regulations.

Article 12 (Refusal of Application or Participation)

1. If the Company reasonably determines that an Applicant or Participant falls under any of the following, the Company may decline to accept the application or may refuse the Participant’s participation in an Experience Program:

(1) The Applicant or Participant violates any applicable law or regulation, these Terms, or the Specific Terms;

(2) The application contains a material false statement;

(3) The Applicant or Participant fails to follow instructions necessary for safety;

(4) There is a risk that the Applicant or Participant may cause harm or serious inconvenience to another Participant, the Company, an Experience Provider, or any other third party;

(5) The Applicant or Participant makes violent demands, uses threatening language or behavior, makes unreasonable demands, or engages in any similar conduct;

(6) The Applicant or Participant is found to be a member of an organized crime group or other antisocial forces, or to have a socially condemnable relationship with such forces; or

(7) There is any other reasonable ground that makes it difficult to implement the Experience Program safely and smoothly.

2. If, under the preceding paragraph, participation is refused after a contract has been formed or a Participant is required to discontinue participation during an Experience Program, the treatment of fees shall be determined taking into account the nature of the relevant grounds, the services already provided, other relevant circumstances, and applicable laws and regulations.

Article 13 (Applications and Participation by Minors)

1. A minor who applies for the Services shall obtain the consent of the minor’s legal representative.

2. The Company may impose age restrictions or require the accompaniment of a parent, guardian, or other accompanying person as a condition of participation, depending on the nature of the Experience Program or for safety reasons.

3. If any condition described in the preceding paragraph applies, it shall be stated on the applicable product page or in the Specific Terms.

Article 14 (Prohibited Conduct)

Users shall not engage in any of the following conduct when using the Services:

(1) Conduct that violates any applicable law or regulation or public order and morals;

(2) Conduct that infringes the rights, interests, reputation, or credibility of the Company, an Experience Provider, another User, or any other third party;

(3) Providing false information;

(4) Using the Services while impersonating another person;

(5) Interfering with the operation of the Site or the Services;

(6) Unauthorized access or any other act that places an undue burden on the systems or other infrastructure of the Site;

(7) Reproducing, modifying, reposting, or otherwise using content on the Site without permission from the Company or the relevant rights holder; or

(8) Any other conduct that the Company reasonably determines to be inappropriate for the proper operation of the Services.

Article 15 (Intellectual Property Rights)

1. Copyrights, trademark rights, and other intellectual property rights in text, images, video footage, logos, designs, and other content posted on the Site shall belong to the Company or to rights holders that have authorized the Company to use such content.

2. Except as permitted by applicable laws and regulations, Users shall not reproduce, repost, distribute, modify, transmit to the public, or otherwise use such content without the permission of the relevant rights holder.

Article 16 (Photography and Recording During Experience Programs)

1. Whether photography or video recording is permitted during an Experience Program, and the applicable conditions, shall be governed by the applicable product page, the rules of the relevant facility, or instructions from the Company or an Experience Provider.

2. Users shall not take photographs or video footage in a manner that infringes the rights or interests of other Participants, lecturers, facilities, or other third parties, nor shall Users use photographs or video footage in any such manner.

Article 17 (Photography and Use of Images by the Company and Others)

1. If the Company or an Experience Provider takes photographs or video footage during an Experience Program, notice shall be provided in advance as necessary.

2. If photographs or video footage from which an individual Participant can be identified are to be used for publicity or promotional purposes, including on the Company’s website, social media, or in advertisements, the purpose of use and other relevant matters shall be clearly stated, and such photographs or video footage shall be used only after obtaining the consent of the relevant Participant.

3. The method for indicating that a Participant does not wish to be photographed, and any other necessary matters, shall be communicated for each Experience Program.

Article 18 (Handling of Personal Information)

1. The Company shall appropriately handle personal information obtained in connection with use of the Services in accordance with the Company’s Privacy Policy and other policies concerning the handling of personal information published by the Company.

2. To the extent necessary for managing applications and reservations, contacting Users, implementing Experience Programs, or otherwise providing the Services, the Company may, in accordance with applicable laws and regulations and the Company’s Privacy Policy and other applicable policies, provide personal information to Experience Providers and other relevant parties or entrust such parties with the handling of personal information.

Article 19 (Liability of the Company)

1. If an Applicant or Participant suffers damage due to a cause attributable to the Company, the Company shall be liable for such damage in accordance with applicable laws and regulations.

2. The Company shall not be liable for any injury, accident, or other damage arising from a Participant's physical condition or pre-existing condition, a breach of these Terms or the Specific Terms by an Applicant or Participant, failure to follow reasonable instructions given by the Company, an Experience Provider, a facility manager, a lecturer, an instructor, or any other relevant person, or any other cause not attributable to the Company.

3. The Company shall not be liable for damage arising from a natural disaster, infectious disease, order of a governmental authority, unavailability of a facility, or any other circumstance beyond the Company's reasonable control, except where the damage is attributable to the Company.

Article 20 (Responsibility of Users)

If an Applicant or Participant causes damage to the Company, an Experience Provider, a facility, another Participant, or any other third party intentionally or negligently, the Applicant or Participant shall be liable for such damage in accordance with applicable laws and regulations.

Article 21 (Suspension of the Site)

1. The Company may temporarily suspend all or part of the Site for site maintenance, system failures, security needs, or other reasonable reasons.

2. The Company shall not be liable for damage suffered by a User as a result of suspension of the Site if such damage is not attributable to the Company.

3. If a User suffers damage due to a cause attributable to the Company, such damage shall be handled in accordance with applicable laws and regulations.

Article 22 (Amendments to these Terms)

1. The Company may amend these Terms if either of the following applies:

(1) The amendment is consistent with the general interests of Users; or

(2) The amendment is not contrary to the purpose of these Terms and is reasonable in light of the necessity of the amendment, the appropriateness of the amended provisions, and other relevant circumstances.

2. If the Company amends these Terms, it shall give prior notice of the details of the amendment and the effective date by posting them on the Site or by another appropriate method.

3. The amended Terms shall apply to applications submitted on or after the effective date specified in the preceding paragraph. If the amended Terms are to be applied to contracts that have already been formed, such application shall be made in accordance with applicable laws and regulations.

Article 23 (Notices and Communications)

1. Notices or communications from the Company to a User shall be made by sending an email to the email address registered at the time of application, by posting on the Site, or by any other method the Company considers appropriate.

2. If any contact information registered at the time of application changes, the User shall promptly notify the Company of the change in the manner prescribed by the Company.

Article 24 (Severability)

If any provision of these Terms, or any part thereof, is determined to be invalid or unenforceable under applicable laws or regulations, the remaining provisions of these Terms and the remaining portion of the affected provision shall continue in full force and effect.

Article 25 (Governing Law)

These Terms and contracts relating to the Services shall be governed by the laws of Japan.

However, this shall not preclude the application of any mandatory laws or regulations applicable to a User.

Article 26 (Agreed Jurisdiction)

If any dispute arises between the Company and a User in connection with these Terms or the Services, the Tokyo District Court or the Tokyo Summary Court shall be the agreed court of first instance to the extent permitted by applicable laws and regulations.

Article 27 (Language)

If a version of these Terms in a language other than Japanese is prepared, and there is any discrepancy between the Japanese version and the foreign-language version, the Japanese version shall prevail for purposes of interpretation to the extent permitted by applicable laws and regulations.